

Stellenangebot vom 23.03.2021

## Community Manager - Germany (m/f/d)

Fachrichtung: Community Management /  
Customer Service /  
Support  
Art der Beschäftigung: Vollzeit  
Eintrittsdatum: ab sofort  
PLZ / Ort: 10119 Berlin  
Land: Deutschland

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### Firmendaten



Firma: **Gamevil Com2us Europe GmbH**  
Straße & Hausnummer: Torstr.33-35  
PLZ / Ort: 10119 Berlin

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### Ansprechpartner

Name: Gamevil Com2us HR Team  
Position: Human Resources  
Straße & Hausnummer: Torstr.33-35  
PLZ / Ort: 10119 Berlin



### Job-Beschreibung

We are looking for a motivated and enthusiastic individual to join our team as a German Community Manager to support our games and player communities. This is a full-time or part-time position based in Berlin, Germany, and available immediately.

#### YOUR MISSION

- You will plan and create content around our top titles on social media and streaming platforms such as Instagram, Facebook, Twitter, and Discord
- Build and maintain relationships with top players and influencers
- Respond to ticket-based customer support inquiries and assist them with GAMEVIL and

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COM2US support tools

- Perform functional QA and game evaluation tests for both new and existing games
- Translate game updates, community posts, and other texts from English to German
- Work together with the EU marketing team to plan and execute community events and other local initiatives
- Work closely with game developers and producers in the USA and Korea to ensure quality service provided to users
- Gather, analyze, and report community feedback and other data linked to event results

## **YOUR PROFILE**

- Strong written and verbal communication skills in both English and German (native level preferred)
- Attention to detail and the ability to work in a fast-paced environment
- Understanding of cultural and ethical issues for English and German language
- Familiarity with various online/mobile game genres such as role-playing, FPS/Action, and sports
- Experience in the gaming industry as a Game Master, Community Manager, or contributor to various media
- Additional language skills are a big plus (especially Korean, French, or Russian)
- Experience with and an affinity for social media platforms such as Instagram, Facebook, Twitter, and TikTok

**We want to learn more about you and your drive to work in the game industry. Please forward us a letter of motivation, in addition to your application documents, as to why you would like to work for us.**

## **WHY US?**

- You'll benefit from flat hierarchies and a lot of room to realize your own ideas in your area of responsibility and beyond
- An international working environment with offices around the globe
- Flexible working hours
- A competitive salary and benefit package
- The basics of course: free drinks, fruits, snacks, and coffee
- Regular team events
- A generous budget for your own professional development

## **ABOUT US**

GAMEVIL COM2US Europe GmbH provides localization, marketing, community management, customer support and game operations services for a wide selection of mobile games, published by our parent companies GAMEVIL and COM2US. We service all of Europe, Russia

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and the Middle East from our office in Berlin, Germany. Our group's headquarters is located in Seoul, South Korea, with further international offices in the USA, Japan, China and Southeast Asia.

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