Stellenangebot vom 15.11.2023

Technical Support Specialist (m/f/d)

Fachrichtung:	Community Management / Customer Service / Support
Art der Beschäftigung:	Vollzeit
Eintrittsdatum:	ab sofort
PLZ / Ort:	Frankfurt
Land:	Deutschland

Firmendaten

Firma:	**Nintendo of Europe SE**
Straße & Hausnummer:	Goldsteinstraße 235
PLZ / Ort:	60528 Frankfurt am Main

Ansprechpartner

Name:	Katharina Znoj
Position:	Recruiter
Straße & Hausnummer:	Goldsteinstraße 235
PLZ / Ort:	60528 Frankfurt am Main

Job-Beschreibung

Level up!

Nintendo aims to deliver unique, intuitive entertainment experiences for everyone, manufacturing and marketing video game devices such as the Nintendo Switch™ family of systems, developing and operating applications for smart devices, and collaborating with partners on a range of other entertainment initiatives like visual content and theme parks.

At Nintendo, we bring together employees with a wide range of characteristics and work together towards a common goal – to put smiles on the faces of people all over the world.

Tasks

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QUINKE NETWORKS

Quinke Networks GmbH
Bei den Mühren 70
D-20457 Hamburg

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- Designing and developing applications for the Technical Service department
- Providing technical support to repair centers
- Controlling repair service providers
- Preparing technical documents and application design documentation
- Retraining, revising and auditing of processes in field operations
- Cooperating globally with Nintendo of America, Nintendo Australia and Nintendo Japan

Requirements

- University degree in engineering, computer science or similar or comparable qualification
- Solid proficiency in C#/.NET, C++ and SQL
- Knowledge of HTML, PHP or similar front end languages would be an advantage
- Good programming skills and technical background
- Very good English skills, another European language would a plus
- Excellent verbal and written communication skills

Are you interested? We look forward to receiving your application, including your earliest possible starting date and salary expectation.