

Joboffer dated from 10/12/2017

Internal Community Manager German/English (m/f)

Field: Community Management /
Customer Service /
Support
Type of employment: Full-time
Entry date: immediately
Zip Code / Place: 76131 Karlsruhe
Country: Germany

Company data

Company: **Gameforge AG**
Street address: Albert-Nestler-Str.8
Zip Code / Place: 76131 Karlsruhe



Contact Person

Name: Katja Eberle
Position: Recruiting Specialist
Street address: Albert-Nestler-Str.8
Zip Code / Place: 76131 Karlsruhe
E-mail: jobs@gameforge.com
Phone: +49 721 354808-244



Job description

You are the megaphone for the community and represent the feelings, opinions and viewpoints of your player community to the product team.



Tasks to inspire:

- Work closely with the community managers of the other languages to develop and implement the community management strategy
- Support and coordination of volunteer teams
- Processing of support requests
- Contact for writing news, newsletters and similar information texts
-

Games-Career.com is a service provided by:

Support the community on social media platforms such as Facebook, Twitter, and Forums

- Conception and implementation of multimedial communication measures (for example, audio and video podcasts)
- Conception and realization of competitions and events, both in-game and on the website of the game
- Support for fan and guild sides as well as contact set-up and maintenance
- Representation of the game at international trade fairs and events
- Ensuring the information exchange between the community and the product team

Qualifications to convince:

- At least two years of professional experience in the community management of an MMORPG or comparable professional experience
- Enthusiasm for and extensive experience with MMORPGs
- Very good knowledge of the handling of current software such as MS Office
- Excellent German and English skills both written and spoken
- Good knowledge of community and social media tools (Facebook, Twitter, forums, etc.)
- Availability, flexibility, organization
- Communication and cooperation strength
- Knowledge of other languages, such as Spanish, French, Italian, Turkish, Polish is advantageous

A company to connect:

- A relaxed and mutually respectful environment
- Great transport connections to the motorway and public transportation
- The ability to be flexible with working hours
- The informality of a start-up combined with 10 years' experience in the industry
- The chance to mould your own working environment

About Gameforge

With more than 20 titles and over 450 million registered players, Gameforge is the leading provider of free-to-play massively multiplayer online games (MMOs) in the western hemisphere. Headquartered in Karlsruhe, Germany, the group offers its online games in more than 75 countries. The portfolio encompasses numerous well-known game industry brands,

Games-Career.com is a service provided by:

including client-based titles such as prized role-playing game AION Free-to-Play and TERA as well as Europe's most successful MMO, Metin2. In future, competitive RTS Dropzone and action-laden Anime MMORPG SoulWorker will add to the collection. Popular browser-based games such as OGame and Ikariam complete their offering.

Games-Career.com is a service provided by:



Quinke Networks GmbH
Bei den Mühren 70
20457 Hamburg/Germany