

Joboffer dated from 08/14/2019

## Internal Community Manager\* French / English

Field: Community Management /  
Customer Service /  
Support  
Type of employment: Full-time  
Entry date: immediately  
Zip Code / Place:  
Country: Germany

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### Company data

Company: **Gameforge AG**  
Street adress: Albert-Nestler-Str.8  
Zip Code / Place: 76131 Karlsruhe



### Contact Person

Name: Anett Graf  
Position: Head of Human Resources  
Street adress: Albert-Nestler-Str.8  
Zip Code / Place: 76131 Karlsruhe



### Job description

Karlsruhe | full-time | from now  We are Gameforge, one of the leading publishers of free-to-play online games based in Karlsruhe, Germany.

You are the megaphone of the community for the product and represent the atmosphere, opinions and views of your players towards the company.

### Your mission

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Work closely with the community managers of the other languages to develop and implement the community management strategy

- Support and coordination of volunteer teams and processing of support requests
- Contact for writing news, newsletters and similar information texts
- Support the community on social media platforms such as Facebook, Twitter, and Forums
- Conception and realization of competitions and events, both in-game and on the website of the game
- Ensuring the information exchange between the community and the product management



## Your skills

- You have extensive online gaming experience or a comparable professional experience
- You speak one of the advertised language combinations excellently and master them both spoken and written
- You have good knowledge of community and social media tools (Facebook, Twitter, forums, etc.)
- You handle the current software such as MS Office professionally
- You enjoy communicating with colleagues from other departments, and encourage the free and open flow of ideas.
- You understand how to prioritise and can easily structure your working day.
- You encourage both yourself and others with your infectious enthusiasm and don't let obstacles get in your way



## Your Gameforge setting

- Your health is important to us! With regular health days, sports groups and massages
- When it comes to food, we've got you covered. Free breakfast and a selection of lunches every day. Plus Thursday is cake day (no lie!)
- Where colleagues become friends! Regular team events and an open company culture
- We have full transparency at Gameforge! We all share our ideas because everyone has potential



## About Gameforge

With more than 20 titles and over 450 million registered players, Gameforge is the leading provider of free-to-play massively multiplayer online games (MMOs) in the western hemisphere. Headquartered in Karlsruhe, Germany, the group offers its online games in more than 75 countries. The portfolio encompasses numerous well-known game

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industry brands, including prized role-playing games Runes of Magic, AION Free-to-Play and TERA as well as Europe's most successful MMO, Metin2. The action anime MMORPG SoulWorker adds to the wide-ranging collection, while popular browser-based games such as OGame and Ikariam complete their offering. More information available at <http://corporate.gameforge.com/>.

\*No matter what gender, we're on the lookout for people with drive and talent.

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