

Joboffer dated from 09/03/2021

Community Manager RU (f/m/d) - freelance

Field: Community Management /
Customer Service /
Support

Type of employment: Full-time
Entry date: immediately

Salary: negotiable

Zip Code / Place: 10997 Berlin

Country: Germany

Company data

Company: **YAGER Development GmbH**
Street address: Pfuelstr. 5
Zip Code / Place: 10997 Berlin



Contact Person

Name: Human Resources
Position:
Street address: Pfuelstr. 5
Zip Code / Place: 10997 Berlin



Job description

YAGER is looking for a Russian speaking, passionate and knowledgeable gaming-fanatic and social media whiz to join our community team and to help to develop, foster and manage a growing community.

The project you'll be working on is [The Cycle](#) a tense, high-stakes multiplayer FPS where players play as prospectors on a hostile alien planet, fighting wildlife and each other over the vast riches the world has to offer.

Responsibilities

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- Build close relationships between YAGER and our community of players of The Cycle
- Be a community advocate and facilitator that is visible on our official channels and in our discord server
- Translate Blogposts and updates, and other texts from English to Russian
- Gather, analyze and report Russian player feedback
- Manage and own communications around the game and live service issues for the Russian speaking players: Bugs, Cheats, Outages, Support Issues, etc.
- Bring ideas to the team when it comes to planning and creation of social content
- Work together with the marketing team regarding newsletters etc.

Qualifications

- Professional experience managing social media networks (Reddit, YouTube, Instagram, Twitch, Discord, Facebook, Twitter, VK etc.), broadcasting tools, live streaming, public relations and community management related fields
- Experience with video content creation
- Strong customer service skills, ability to remain flexible, calm and friendly in high pressure or continually changing situations
- Excellent written and verbal communication skills in English and Russian (any other language is a plus)
- Solid organizational skills, prioritize and multi task in a demanding fast-paced environment
- Appreciation and enthusiasm for Internet humor, pop and gaming culture
- Understanding of diversity and inclusion
- Passion for gaming and an understanding of the games industry

Desirable skills

- Photoshop

Employment details

- 40 hours per week
- Contract
- Start: asap

If this sounds like you, we are looking forward to getting to know you!

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