

Joboffer dated from 11/17/2022

## Intern (m/f/d) in the area of QA & Support

Field: Community Management /  
Customer Service /  
Support  
Type of employment: Internship  
Entry date: immediately  
Zip Code / Place: 67547 Worms  
Country: Germany

---

### Company data

Company: **Kalypso Media Group GmbH**  
Street address: Wilhelm-Leuschner-Straße 11-13  
Zip Code / Place: 67547 Worms



---

### Contact Person

Name: Nicola Neu  
Position: HR Managerin  
Street address: Wilhelm-Leuschner-Straße 11-13  
Zip Code / Place: 67547 Worms

---

### Job description

As reinforcement for our team in our headquarters in Worms, we are looking for an **intern (m/f/d) in the area of QA & Support** as soon as possible.

**Kalypso Media Group** is an independent publisher and developer of interactive entertainment software with more than **170 employees** at a total of **ten locations** in Germany, England, France, the USA and Japan. Five of the Group's development studios in Germany and France, together with other international games developers, ensure a steady stream of new computer and video games for all modern premium platforms, such as the world-famous "**Tropico**" series, "**Commandos**" and "**Railway Empire**".

☐

Games-Career.com is a service provided by:

**We offer:**

- Working where games live!
- A lively, creative and open atmosphere in a growing company
- Exciting tasks, freedom to develop your own ideas and initiatives as well as short decision-making processes
- Responsible work in a constantly evolving industry
- Play Games, Love Games, Live Games: A team that has fun together and stands up for each other.
- Vitamins, caffeine & fun included: Fresh fruit, non-alcoholic drinks and a recreation room with table football, consoles and board games are freely available.
- Sustainability is at the forefront: our office is within walking distance of the main railway station.
- Fast food or healthy? Our central location offers a wide range of food options for your lunch break.
- Good to know: We can help with a company flat (shared flat; if available).

☐

**Your profile:**

- High affinity for games (PC and console)
- Good technical knowledge and experience with PCs
- Commitment, initiative, ability to work in a team and flexibility
- Independent and structured way of working
- Good to very good English skills, both written and spoken
- Understanding of game mechanics and basic knowledge of programming languages are desirable

☐

**Your tasks:**

- Supporting the support and QA department
- Processing support requests via email and telephone
- Working closely with the QA department and the marketing team
- Writing bug reports for the developers
- Back-office support

☐

**Interested?**

Then we are looking forward to receiving your meaningful application with cover letter, resume and references.

We put a lot of emphasis on a cover letter. Don't see it as a chore, but as an extra chance to show who you are/tell us more about yourself.

Games-Career.com is a service provided by: