

Joboffer dated from 03/11/2023

## Intern (m/f/d) in the area of QA & Support

Field: Community Management /  
Customer Service /  
Support  
Type of employment: Internship  
Entry date: immediately  
Zip Code / Place: 67547 Worms  
Country: Germany

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### Company data

Company: **Kalypso Media Group GmbH**  
Street adress: Wilhelm-Leuschner-Straße 11-13  
Zip Code / Place: 67547 Worms



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### Contact Person

Name: Nicola Neu  
Position: HR Managerin  
Street adress: Wilhelm-Leuschner-Straße 11-13  
Zip Code / Place: 67547 Worms

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### Job description

As reinforcement for our team **in our headquarters in Worms**, we are looking for an **Intern (m/f/d) in the area of QA & Support**. Working at the interface between our QA and Customer Support departments, you gain an inside view into two central work fields of a games publisher, that both actively influence the developement and improvement of our games.

**Kalypso Media Group** is an independent publisher and developer of interactive entertainment software with more than **170 employees** at a total of **ten locations** in Germany, England, France, the USA and Japan. Five of the Group's development studios in Germany and France, together with other international games developers, ensure a steady stream of new computer and video games for all modern premium platforms, such as the world-famous "**Tropico**" series, "**Commandos**" and "**Railway**".

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**Empire".**



**We offer:**

- Working where games live!
- A lively, creative and open atmosphere in a growing company
- Exciting tasks, freedom to develop your own ideas and initiatives as well as short decision-making processes
- Responsible work in a constantly evolving industry
- Play Games, Love Games, Live Games: A team that has fun together and stands up for each other.
- Vitamins, caffeine & fun included: Fresh fruit, non-alcoholic drinks and a recreation room with table football, consoles and board games are freely available.
- Sustainability is at the forefront: our office is within walking distance of the main railway station.
- Fast food or healthy? Our central location offers a wide range of food options for your lunch break.
- Good to know: We can help with a company flat (shared flat; if available).



**Your profile:**

- High affinity for games (PC and console)
- Basic knowledge regarding hardware and experienced with PCs
- You are a committed, proactive and flexible team player
- You are able to work independently and structured
- Proficient in written and spoken German and English ☐



**Your tasks:**

- Supporting our QA and Customer Support departmenta
- Taking care of and responding to customer inquiries via email
- Working closely with the QA and the Customer Communications team
- Testing our games before and after launch
- Collect and report bugs to the respective developer teams
- Supporting our Customer Communications department



**Interested?**

Then we are looking forward to receiving your meaningful application with cover letter,

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resume and references.

We put a lot of emphasis on a cover letter. Don't see it as a chore, but as an extra chance to show who you are/tell us more about yourself.

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