

Joboffer dated from 10/10/2023

## Fraud Analyst\*

Field: others  
Type of employment: Full-time  
Entry date: immediately  
Zip Code / Place:  
Country: Germany

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## Company data

Company: **Gameforge AG**  
Street adress: Albert-Nestler-Straße 8  
Zip Code / Place: 76131 Karlsruhe



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## Contact Person

Name: Sabrina Schwall  
Position: HR Manager  
Street adress: Albert-Nestler-Straße 8  
Zip Code / Place: 76131 Karlsruhe

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## Job description

### **Karlsruhe | hybrid working | full-time | from now**

We are one of the leading publishers of free-to-play online games based in Karlsruhe, Germany.

Our primary focus is to identify, assess, and mitigate risks related to financial transactions, fraud, and player behaviour. We are dedicated to ensuring a secure and equitable gaming environment through data analysis and robust security measures, safeguarding both players and our company.

As a Fraud Analyst, you will be responsible for monitoring financial transactions and user activities to detect and prevent fraudulent activities. Your role will involve analyzing data,

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20457 Hamburg / Germany

identifying suspicious patterns, and collaborating with cross-functional teams to ensure the security and integrity of our systems.



## Your mission

- You monitor and review financial transactions for signs of fraudulent behaviour
- You investigate and verify suspicious transactions or accounts
- You develop and implement fraud prevention strategies and measures
- You create and maintain documentation related to fraud investigations and prevention methods
- You utilize fraud detection software and tools effectively
- You assist in the development and enhancement of security protocols and policies



## Your skills

- You have familiarity with fraud detection and prevention software and tools, such as fraud scoring models and rule-based systems.
- You have competency in using spreadsheet software for organizing and analyzing data.
- You possess an understanding of financial concepts, including transaction types, payment systems, and accounting principles.
- You have the ability to use statistical methods to identify patterns and anomalies in data
- You're good at receiving constructive feedback and feel comfortable giving it too
- You look at the bigger picture, questioning existing methods and analysing potential risks



## Your Gameforge setting

- An international company awaits you! English is our company language, as employees from over 35 nations are part of our team
- The future's hybrid! Together with your manager and team, you can arrange how you split your time working from home or at the office
- We put our complete trust in you! Through freedom to choose things like flexible assignment of working hours and personal responsibility for your own work



## About Gameforge

Founded in 2003, Gameforge is a leading Western publisher and operator of widely acclaimed Massively Multiplayer Online (MMO) and browser-based game titles. Gameforge builds highly

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active and enduring global communities by supporting players through the greatest quality LiveOps, provision of localized content, engaging community management, and frequent delivery of meaningful updates.

Gameforge's diverse portfolio of highly successful gaming brands provides different worlds with engaging experiences for players from all walks of life: core MMORPG titles AION Classic, Runes of Magic, and Metin2, beloved anime MMOs Elsword and NosTale, strategy-focused browser games like Game and kariam, along with indie titles such as Trigon: Space Story and Tiny Thor.

More information is available on <http://corporate.gameforge.com/>

\*No matter what gender, we're on the lookout for people with drive and talent.

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