

Joboffer dated from 05/06/2026

Payment & Fraud Analyst (m/f/d)

Field: Controlling / Payment / Finance
Type of employment: Full-time
Entry date: immediately
Zip Code / Place: 60528 Frankfurt am Main
Country: Germany

Company data

Company: **Nintendo of Europe SE**
Street address: Goldsteinstraße 235
Zip Code / Place: 60528 Frankfurt am Main



Contact Person

Name: Katharina Znoj
Position: Recruiter
Street address: Goldsteinstraße 235
Zip Code / Place: 60528 Frankfurt am Main

Job description

Level up!

Nintendo Co., Ltd., headquartered in Kyoto, Japan, has been providing a wide range of entertainment products and experiences since its founding in 1889, beginning with the manufacture and sale of Hanafuda playing cards. Since the 1983 release of the Family Computer (Famicom) system in Japan, and continuing through Nintendo Switch 2, Nintendo's focus has been the development, manufacturing, and sale of its gaming systems and software. □

At Nintendo, we bring together employees with a wide range of characteristics and work together towards a common goal – to put smiles on the faces of people all over the world. □

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Tasks

- Handling chargebacks, refunds, internal tickets for B2C eCommerce shops
- Coordinating and communicating with internal and external stakeholders on B2C eCommerce related topics
- Monitoring fraud trends and applying appropriate countermeasures across different B2C eCommerce stores
- Supporting and adopting new developments in the area of eCommerce
- Initiating automation and optimisation for Payment & Fraud related processes
- Reconciling sales & payment data
- Preparing and executing bookings during month-end closing
- Creating reports, analysis and statistics
- Providing support on various B2C eCommerce topics
- Support in Payment & Fraud and eCommerce related projects

Requirements

- Solid commercial or financial background
- Several years of experience in eCommerce and/or Finance
- Good knowledge of accounting principles
- Strong MS Office skills (e.g. Excel, Word, PowerPoint)
- Excellent communication and collaboration skills, with the ability to work effectively in a team
- Very good spoken and written English
- Hands-on mentality and pro-active working style
- Strong analytical skills and ability to understand broader business context
- Solid reporting skills

□

Are you interested? We look forward to receiving your application in English, including your earliest possible starting date and salary expectation.

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